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FOR IMMEDIATE RELEASE

OSG Billing Services Announces Signing of \$360 Million Senior Secured Credit Facility

RIDGEFIELD PARK, NJ – April 12, 2018 – OSG Billing Services (OSG), a leading outsourced provider of omnichannel billing and payment solutions, customer engagement and critical customer communication management, today announced that it has entered into a new \$360 million senior secured credit facility, which includes a committed acquisition line of credit. The proceeds from the transaction were used to refinance OSG’s existing facility with Monroe Capital, LLC (Monroe), which had been in place to support OSG’s ESOP buyout in 2013 and the Aquiline Capital, LLC (Aquiline) buyout in 2017 as well as all add-on acquisitions. The committed acquisition line will provide liquidity for OSG’s acquisition strategy and will be used in conjunction with capital provided by Aquiline. OSG is a first-time issuer and was successfully led by SunTrust Robinson Humphrey, Inc. as the Sole Lead Arranger and Sole Bookrunner.

“We enjoyed the relationship we developed with Monroe and are grateful for their support over the last four years,” said Kent Herring, Executive Vice President and Chief Financial Officer of OSG. “This new and expanded credit facility provides the committed capital to execute our acquisition growth strategy. We are extremely pleased with the outcome of this refinancing and the support of OSG from the banking community.”

About OSG

For more than 25 years, OSG has been a leading outsourced provider of omnichannel billing and payment solutions, offering a full suite of integrated customer communications and engagement solutions that transform the way our clients reach their customers. From transactional documents to strategic marketing initiatives, OSG employs cutting-edge digital technology to expertly craft communications that enhance the customer experience. OSG’s reputation for excellence is based upon award-winning communications solutions and long-term investment in clients’ success.

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