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OSG Billing Services to Provide EarthLink with Optimized Print and Mail Services

ENGLEWOOD, NJ – April 8, 2015 – OSG Billing Services (OSG), a leading provider of outsourced billing and statement services and customer communication management, announced today that it will provide complete invoice presentment services to EarthLink, a leading managed network and cloud solutions provider for multi-location businesses. OSG will distribute invoices to EarthLink’s business customers, and provide archiving as well as other custom-tailored services to the company, headquartered in Atlanta, Georgia.

“We knew what we wanted in our new bill when we first met with OSG, and they were not only able to accommodate our very specific needs, but offer us additional services as well. We chose OSG because of their experience and reputation in the industry, because of their superior service offerings and because of their multiple full-service production facilities across the country,” said Mike Flanagan Vice President of Managed Services Operations at EarthLink.

Louis LaNeve, Vice President of Sales at OSG Billing Services said, “We’re very excited to be working with EarthLink and for the opportunities presented through this partnership. The company came to OSG with a unique bill design with custom fonts and very-defined marketing areas. They needed a partner who could manage all of the moving parts. Using OSG’s proven marketing strategies and with the expertise of our programmers and marketing team, we were able to offer EarthLink what they were looking for, and at the same time, enhance their customer communications.” In addition to the bills, OSG is also providing PDFs of all bills which EarthLink is uploading to its server for use by its customer service representatives. OSG is also burning CDs with specific data for the company as well.

About OSG

OSG is a next-generation business technology partner providing integrated multi-channel print and electronic solutions through a state-of-the-art processing environment. OSG offers comprehensive and flexible solutions including electronic billing and statement services, document printing and mailing and a suite of forward-thinking marketing campaigns. Progressive communication technologies enable OSG’s clients to transform their customer interactions to drive revenue, reduce costs and strengthen relationships. Visit www.osgbilling.com or call 1-888-EASY BILL to learn more.

About EarthLink

EarthLink (EarthLink Holdings Corp., NASDAQ: ELNK) provides managed network, security and cloud solutions for multi-location businesses. We help thousands of specialty retailers, restaurants, financial institutions, healthcare providers, professional service firms and local governments deliver a reliable and engaging customer experience in their stores and branch offices. We do so by building and managing MPLS WAN networks, by providing virtualized infrastructure, security, hosted voice, secure WiFi and compliance solutions, and by offering exceptional customer care. We operate a nationwide network spanning more than 28,000 fiber route miles, with 90 metro fiber rings and secure data centers that provide ubiquitous data and voice IP service coverage. Our EarthLink Carrier™ division sells facilities-based wholesale telecommunications to other providers and our award-winning Internet services connect hundreds of thousands of residential customers across the U.S. For more, visit www.earthlink.com and follow @earthlink, LinkedIn and Google+.

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